

LINK™ ESCALATORS

Make your
building
come alive

OTIS



Connecting your customers to moments that matter

What separates a place from a destination is the experience. That starts with creating a lively atmosphere and moving customers and tenants through space in ways that guide and delight.

That's where Otis can help. Our industry-leading Link escalators have everything you want in an escalator: reliability, safety and style. They are custom-made solutions that complement your unique environment. Otis Link escalators don't just usher people to an experience, they make them a part of it.

OTIS LINK OVERVIEW

Maximum rise	8 m (26' 2"); max. 6 m for inclination 35°
Inclination	30°, 35°
Step width	600 mm (24"), 800 mm (32"), 1000 mm (40")
Step chain	Inside roller
Balustrade height	930 mm, 1000 mm, 1100 mm
Application	Indoor, semi-outdoor, outdoor



Create a unique and seamless experience

Escalators are the grand staircases of your building's entrance. They should complement your architecture and design. Whether you're welcoming patrons into a luxury fashion store or busy travelers to a streamlined, minimalist airport, Link escalators give you the architectural flexibility to create an experience.

GRACEFUL LINES

From elegantly tapered handrail entry boxes that minimize safety risks to an elongated newel that gives passengers more time to grasp the handrail before getting on, every detail is made to look good and perform even better.

ARCHITECTURAL FLEXIBILITY

Experience design freedom with a compact escalator footprint and a truss design that can span greater distances without the need for cumbersome intermediate support columns.

INTEGRATED ILLUMINATION

Match the style of your space with energy-efficient LED lighting. Our balustrade illumination option allows you to change the lighting color with a click of a button.

Build an experience that lasts

A great experience leaves lasting memories on your customers. It's a shared goal to make sure people keep making those memories for years to come. To do our part, we focus on delivering a more sustainable experience. We have applied innovative thinking every step of the way – from design and manufacturing to installation and throughout the product lifecycle.



ENERGY EFFICIENCY

60%

less energy used compared to escalators without regenerative drives when using Otis ReGen® drives.*



OPTIMAL LUBRICATION

98%

less oil consumed with our high-efficiency lubrication system than manual lubrication systems.



SUSTAINABLE DESIGN

90%

recyclable materials used to make Link escalators. And all exposed applied finishes use an extremely durable, non-toxic powder coating technique.

*Based on internal calculations for the following conditions: daily operation of 12 hours with sleep mode. 3.5hrs at no load, 3.75hrs at 25% load, 4.5hrs at 50% load, 0.75hrs at 100% load.

Engineered to keep your world in motion

Otis moves billions of people every day, and we care about every single one. That's why Link escalators are designed for easy maintenance and maximum uptime. All of our products undergo rigorous performance, safety and lifetime qualification tests and in many cases exceed code requirements. We demand the same standards across our global supply chain. Our commitment to quality ensures Link escalators don't just set your world in motion – they keep everyone moving for years to come.

ULTIMATE UPTIME

Our step assembly makes it easier to remove and replace steps, reducing maintenance time. Step axles between step chains allow for step removal without compromising alignment. And with our Dr. Step™ diagnostic tool, Otis mechanics can quickly assess escalator performance and quality during a routine service visit.

BUILT TO LAST

Link escalators are fortified with unique rectangular steel tube trusses for enhanced structural rigidity with seal welds to protect from internal corrosion. Our truss design also spans greater distances without intermediate supports.

DESIGNED TOUGH

We monitor over 50 critical safety features during the manufacturing process. Every step is subjected to a 20 million cycle dynamic load test rather than the standard five million cycles.

People are at the center of everything we do

We think about our passengers, how they may step or misstep onto a Link escalator, and how they might experience the ride differently. Then we design for safety to deliver the best ride possible.



SMARTER DESIGN

The tapered handrail entry box design with deflectors hide the entry point and minimize risk of contact by passengers. Safety brushes guide passengers away from skirt panels. And low-friction coating on the skirt panels reduces friction to prevent objects from getting caught.



ENHANCED MONITORING

Link escalators are equipped with the Multifunction Escalator Safety Device, an advanced electronic safety system that activates the brakes quickly and consistently when it detects an issue.



SAFER MAINTENANCE

At Otis, safety comes first – whether it's for your riders or our employees. From enhanced safety features in our products to job site procedures like self-audit and hazard scans, we provide improved protection for our service technicians.



Life never stops moving – we keep it that way

Our mechanics see your building as their own. That's why our 31,000 service professionals work around the clock to keep your equipment operating like new, every day. With our maintenance program, you also have access to our 24-hour customer call center, centralized spare parts delivery and dedicated around-the-clock service support.

MODERNIZATION MADE EASY

Purchasing an Otis escalator means our team will be there when it's time to upgrade or enhance your escalator with a personalized modernization plan that guarantees the least disruption to your schedule – and your budget.

TURNING DATA INTO ACTION

As one of the first elevator companies to use big data and predictive analytics to improve performance, we're experts at getting the most out of emerging technology. Our digital ecosystem uses the Internet of Things (IoT) and mobility tools to predict and diagnose issues before they occur. All of this to stay ahead of your needs and to deliver a seamless passenger experience.

INFORMATION AT YOUR FINGERTIPS

With the eService customer portal and mobile app, you have instant online access to important information about your escalator system – 24 hours a day. You can view performance data, place service calls and handle invoices – all from your computer, tablet or mobile device.

Going above and beyond

At Otis, we believe that when it comes to safety, just meeting code is not enough. That's why we deliver a wide range of superior safety features to avoid entrapment, freewheeling and other safety risks. See all of our standard and premium safety features at **otis.com** or talk to your sales representative.

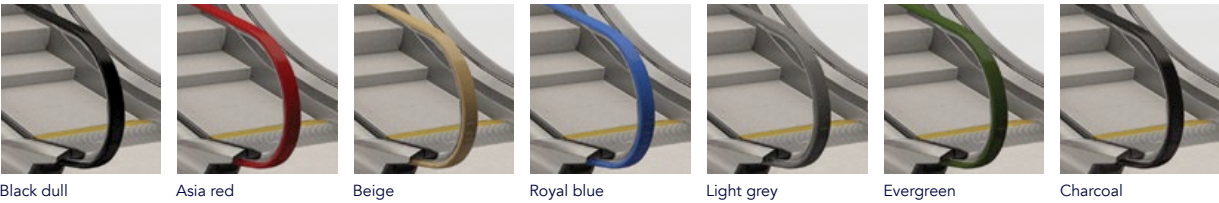
- 01. Anti-static brush for step
- 02. Comb plate safety device
- 03. Floor plate contacts
- 04. Handrail entry device
- 05. Chain and step wheel control contact
- 06. Step chain control contacts
- 07. Missing step device
- 08. Handrail broken contact
- 09. Emergency stop button
- 10. Upthrust track device
- 11. Skirt panel safety device
- 12. Handrail speed monitoring device
- 13. Non-reversal device
- 14. Overspeed monitoring device
- 15. Motor thermal device
- 16. Auxiliary brake



Customized for your building

With one of the widest selections of finishes for steps, balustrades and railings, our products are designed to harmonize with and enhance any building or project.

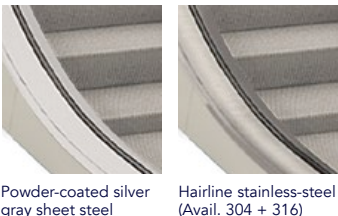
HANDRAILS



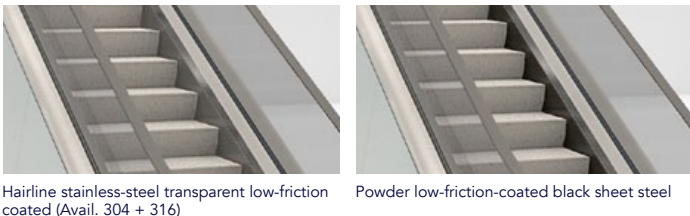
HANDRAIL ENTRY BOX



DECKING



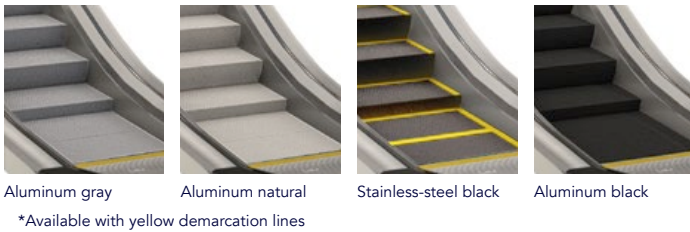
SKIRT PANEL



BALUSTRADE GLASS PANEL



STEP



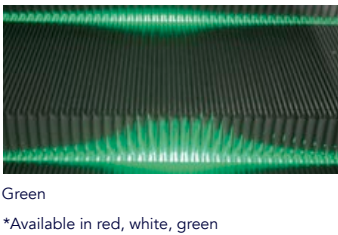
BALUSTRADE ILLUMINATION



SKIRT PANEL ILLUMINATION



UNDER STEP LIGHTING

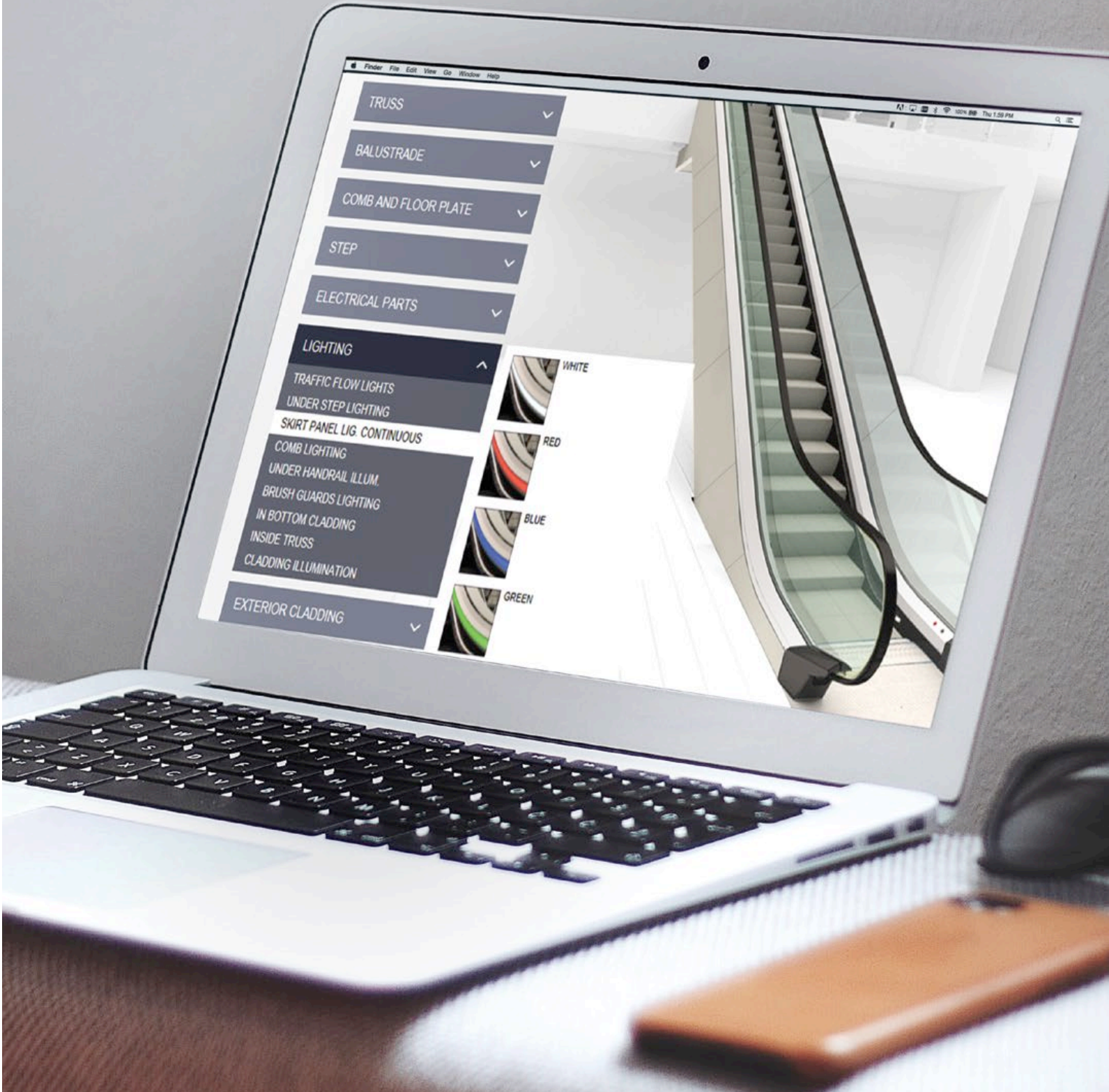


COMB LIGHTING



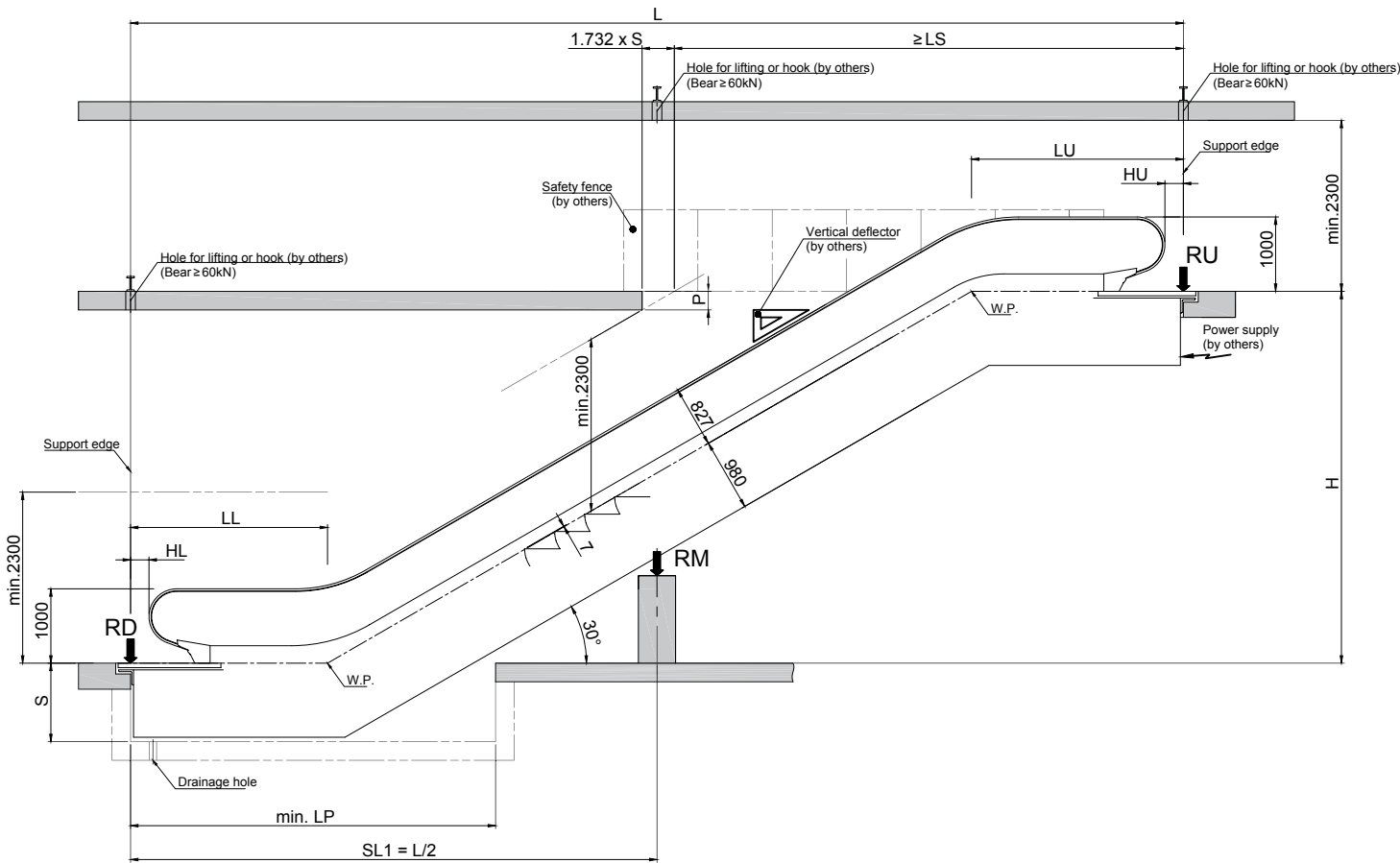
The power of smarter design is now at your fingertips with the Otis escalator design tool. Easily customize materials, aesthetic features, lighting and more.

> Design your custom escalator at **otis.com**



Link 30° specifications

MAXIMUM RISE: 8 M / INCLINATION: 30° / SPEED: 0.5 MPS

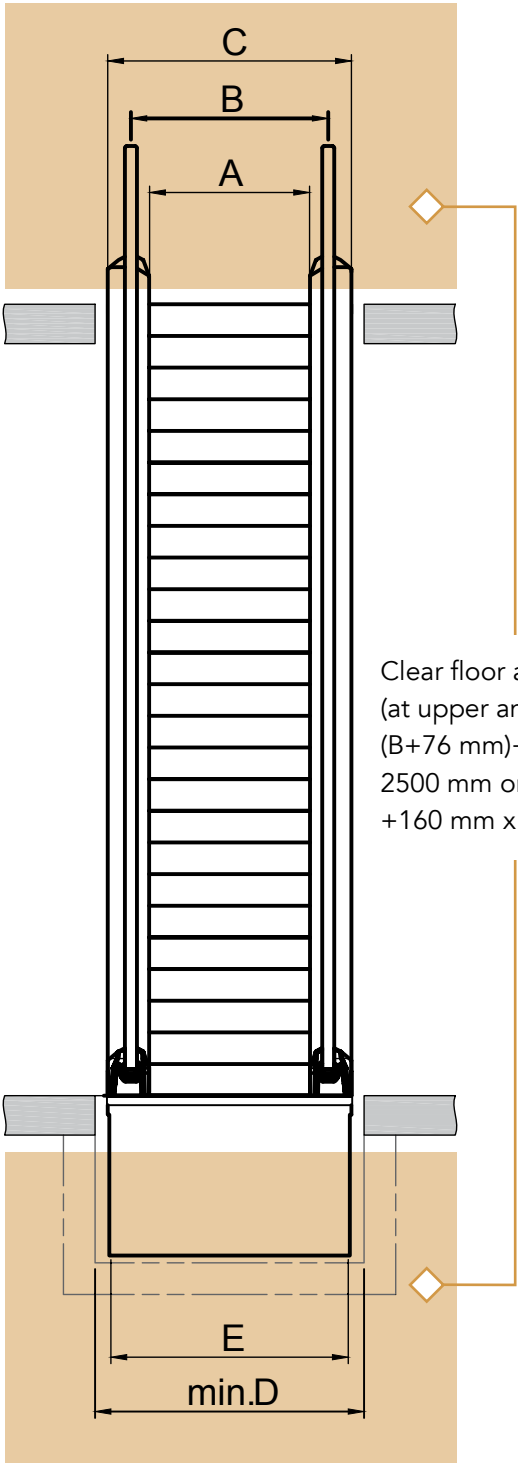


Rise H (mm)	Step Width A (mm)	Span L (mm)	Min LP (mm)	LU (mm)	LL (mm)	LS (mm)	HU* (mm)	HL* (mm)	RU (kN)	RD (kN)	RM (kN)
H≤6000 with 2 flat steps L ≤ 15241 mm	1000	1.732H+4698	4350	2449	2249	6447	248	248	5.21L+5	5.21L+8	0
	800	1.732H+5198		2949		6947	748		4.55L+5	4.55L+8	0
	600	1.732H+5198	2949	2949		6947	748		3.88L+5	3.88L+8	0
6000<H≤8000 with 3 flat steps L > 15241 mm	1000	1.732H+5498	4750	2849	2649	6847	248		2.1L+3.6	2.1L+5.6	6L+7
	800	1.732H+5498		2849		6847	248		1.94L+3.6	1.94L+5.6	5.34L+7
	600	1.732H+5998		3349		7347	748		1.44L+3.6	1.44L+5.6	4.68L+7

Note: Dimensions may vary based on code/local requirements as well as choice of machine and drive. Dimensions can be adapted for the replacement of existing escalators. Please contact your local Otis sales representative for details.

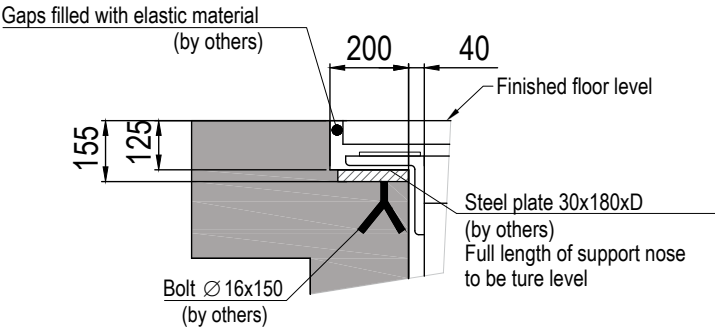
*HU and HL values in table are for 930 mm balustrade height

Step Width A (mm)	Handrail Center Width B (mm)	Escalator Width C (mm)	Pit Width D (mm)	Truss Width E (mm)	Pit Depth S (mm)	
					Indoor	Outdoor
1000	1247	1550	1620	1500	1056	1256
800	1044	1347	1420	1297		
600	841	1144	1220	1094		

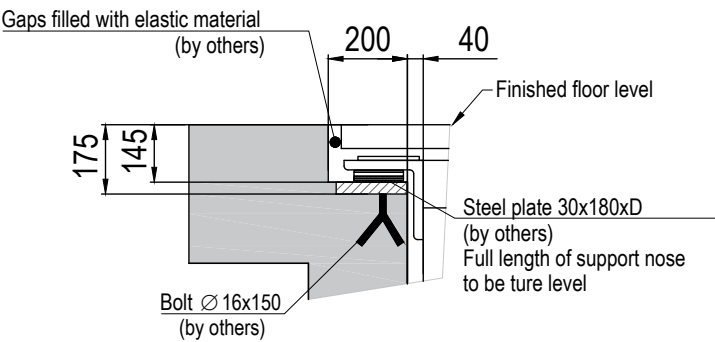


Clear floor access area
(at upper and lower landing)
(B+76 mm)+160 mm x
2500 mm or 2x(B+76 mm)
+160 mm x 2000 mm

Steel plate support (standard for upper and lower landing)



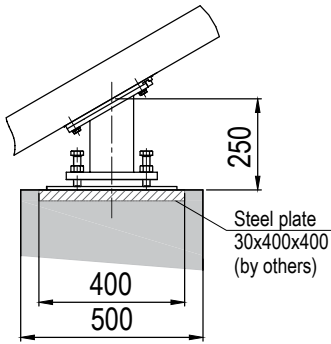
Anti-vibration support (standard for upper and lower landing)



Intermediate support (needed if L>15.24m)

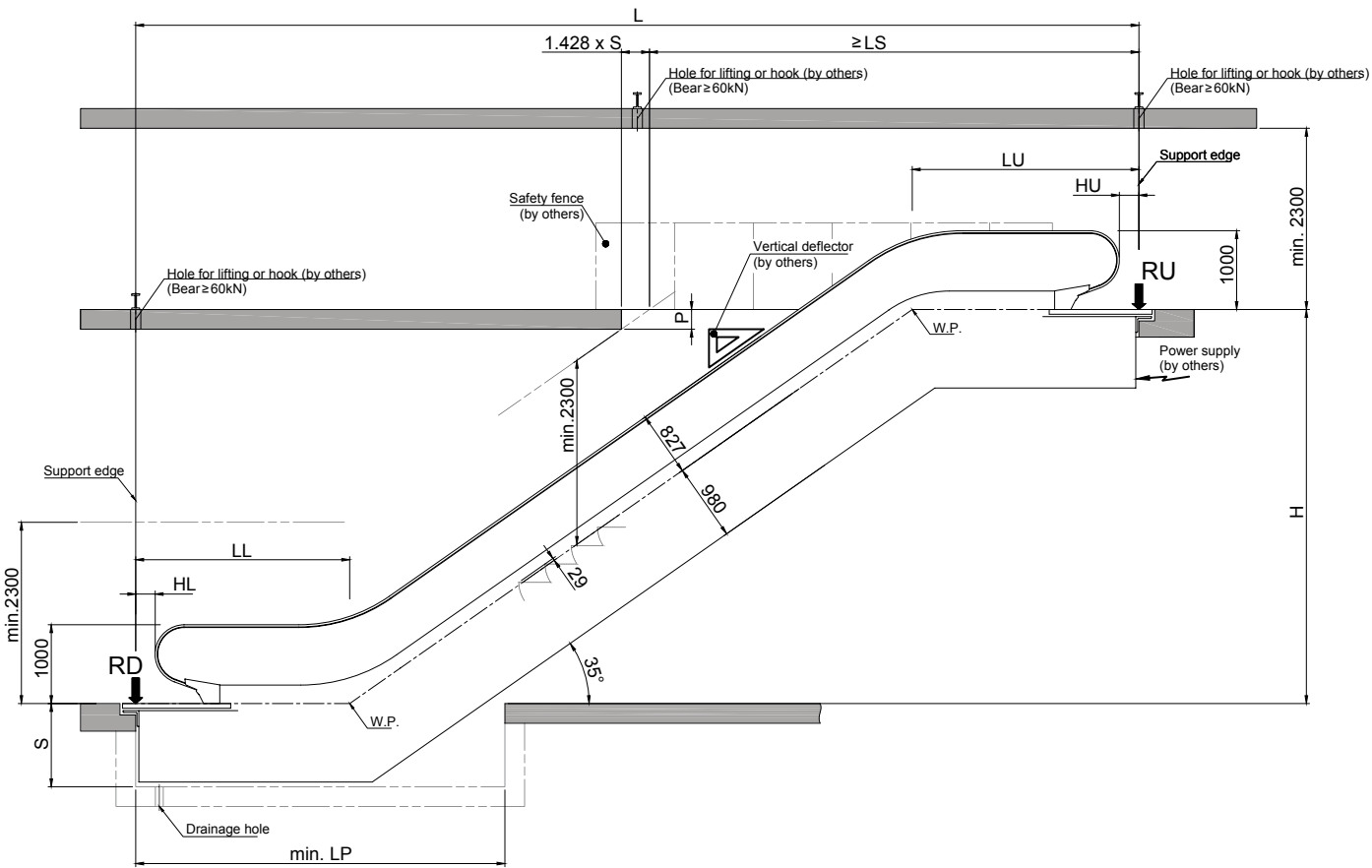
Position of intermediate support is at center of span

Height of intermediate support beam:
 $HM = (SL1-LL) \times \tan 30^\circ - (980/\cos 30^\circ) - 250$



Link 35° specifications

MAXIMUM RISE: 6 M / INCLINATION: 35° / SPEED: 0.5 MPS

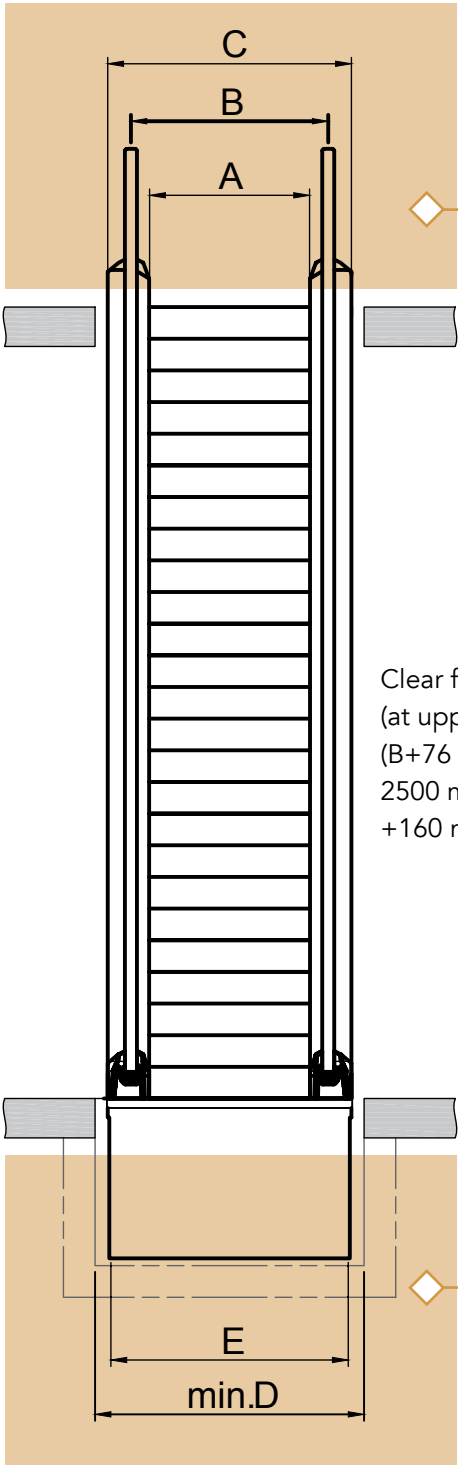


Rise H (mm)	Step Width A (mm)	Span L (mm)	Min LP (mm)	LU (mm)	LL (mm)	LS (mm)	HU* (mm)	HL* (mm)	RU (kN)	RD (kN)
H≤6000 with 2 flat steps L ≤ 15241 mm	1000	1.428H+4793	4200	2477	2316	5812	248	248	5.28L+5	5.28L+8
	800								4.62L+5	4.62L+8
	600	1.428H+5293		2977		6312	748		3.96L+5	3.96L+8
6000<H≤8000 with 3 flat steps L > 15241 mm	1000	1.428H+5593	4600	2877	2716	6212	248		5.28L+5	5.28L+8
	800								4.62L+5	4.62L+8
	600	1.428H+6093		3377		6712	748		3.96L+5	3.96L+8

Note: Dimensions may vary based on code/local requirements as well as choice of machine and drive. Dimensions can be adapted for the replacement of existing escalators. Please contact your local Otis sales representative for details.

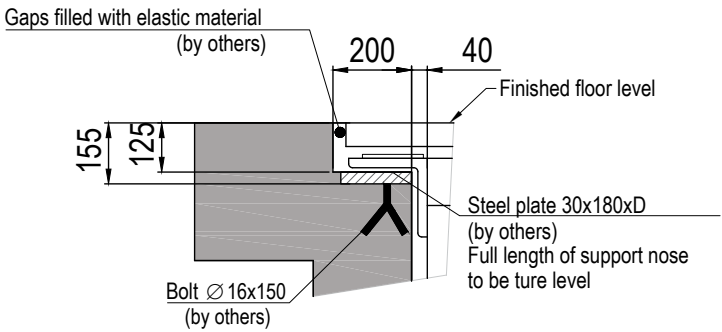
*HU and HL values in table are for 930 mm balustrade height

Step Width A (mm)	Handrail Center Width B (mm)	Escalator Width C (mm)	Pit Width D (mm)	Truss Width E (mm)	Pit Depth S (mm)	
					Indoor	Outdoor
1000	1247	1550	1620	1500	1056	1256
800	1044	1347	1420	1297		
600	841	1144	1220	1094		

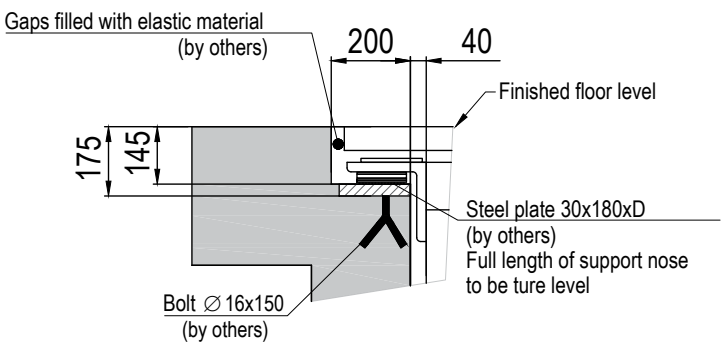


Clear floor access area
(at upper and lower landing)
(B+76 mm)+160 mm x
2500 mm or 2x(B+76 mm)
+160 mm x 2000 mm

Steel plate support (standard for upper and lower landing)



Anti-vibration support (standard for upper and lower landing)



Let's build something unique, together

From the most fashionable malls to busy city centers and everything in between, you'll find Otis escalators in the world's most iconic buildings. Put our extensive experience to work on your unique project. Otis can help you plan and install the right escalator system for your building and create an optimal service plan to keep your environment in motion. We believe your customers and tenants aren't the only ones who deserve a great experience – you do too.

LINK ESCALATORS COMPLEMENT OTHER VERSATILE OTIS EQUIPMENT



GEN2™ ELEVATORS

High-performance elevator series for residential and commercial buildings



MOVING WALKWAYS

Stylish and reliable moving walks for supermarkets, department stores and airports



SKYRISE® ELEVATORS

Premier high-rise elevator systems



Built on a legacy of innovation, Otis invented the elevator safety brake in 1852, giving rise to the modern city and forever changing how people connect and thrive in a taller, faster, smarter world.

Today, we're the world's leading elevator and escalator manufacturing, installation and service company. We can be found in many of the world's most recognizable buildings, as well as the busiest transportation hubs and retail centers – we're everywhere people are on the move. With a global maintenance portfolio of more than 2 million elevators and escalators, approximately 2 billion people are moved by our products every day.

Headquartered in Connecticut, USA, Otis is 68,000 people strong, including 40,000 field professionals, all committed to meeting the diverse needs of our customers and passengers in more than 200 countries and territories worldwide.

For more information, visit www.otis.com and follow us on LinkedIn, Instagram, Facebook and Twitter @OtisElevatorCo.